ATTORNEY DOCKET NO. 10002158-1

IN THE

UNITED STATES PATENT AND TRADEMARK OFFICE

Invento

Filing Date:

Anna Maria Zara et al

Confirmation No.: 7529

Examiner: Igor N. Borissov

Application No.: 09/666,910

Sept. 21, 2000

Group Art Unit: 3639

Title:

INTELLIGENTLY CLASSIFYING AND HANDLING USER REQUESTS IN A DATA SERVICE SYSTEM

Mail Stop Commissioner for Patents PO Box 1450

Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

| | Response/Amendment (New fee as calculated below (| | | | | | | | | | |
|--|--|--------------------------------------|-----------------------|-------------------------|--|---------------------|----------------|---|-------------------|--------------------------|-----|
| | No additional fee | | | | | (fee \$ | | | | | |
| Other: (186 V CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY | | | | | | | | | | | |
| | (1) FOR | (2) CLAIMS REMAINING AFTER AMENDMENT | | (3) NUMBER EXTRA | (4) HIGHEST NUMBER PREVIOUSLY PAID FOR | | (5) PRESENT | | (6) RATE | (7) ADDITIONA FEES | |
| | TOTAL | | | MINUS | | | = 0 | | × \$50 | \$ | |
| | INDEP. | | 3 | MINUS | | 3 | , = | 0 | × \$200 | \$ | |
| ľ | [] FIRST PRESENTATION OF A MULTIPLE DEPENDENT_CLAIM + \$360 | | | | | | | | | . \$ | . (|
| | EXTENSION | | 1ST MONTH \$120.00 | 1 2ND MONTH \$450.00 | | 3RD MON \$1020.0 | | | 1 MONTH 590.00 | \$ | |
| | OTHER FEES | | | | | | | | | \$ | |
| ŀ | TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | | | | | \$ | |

o to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed. Respectfully submitted,

Date: Trac 30 2001

I hereby certify that this document is being filed by personal delivery to the Customer Service Window Randolph Building, 401 Dulany Street Alexandria, VA 22314, of the United States Patent & Trademark Office on the date indicated above.

(Attorney Signature and Reg. No.)

Anna Maria Zara est a

Patrick C. Keane

Attorney/Agent for Applicant(s)

32,858 Reg. No.

Date: June 30, 2005



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

Anna Maria Zara et al.

Application No.: 09/666,910

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For: INTELLIGENTLY CLASSIFYING AND HANDLING USER REQUESTS IN A DATA SERVICE SYSTEM

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AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated March 31, 2005, reconsideration and allowance of the present application are respectfully requested.